



cobas b 101 system

User Assistance Guide 1.0
Software version 2.0



cobas[®]
Life needs answers

Publication information

| Publication version | Software version | Revision date | Changes |
|---------------------|------------------|---------------|-------------------|
| 1.0 | 2.0 | March 2018 | First publication |

☰ Revision history

Edition notice

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Privacy notice

When you use User Assistance online, viewing events (topics viewed and searches performed) and IP addresses are logged.

The data collected is for Roche internal use only and is never forwarded to third parties. It is anonymized, and after one year it is automatically deleted.

Viewing events are analyzed to improve User Assistance content and search functionality. IP addresses are used to classify regional behavior.

You can configure how data is collected.

☰ [Configuring User Assistance data collection \(21\)](#)

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Contact information for Roche

For all questions about the User Assistance that are not answered in this guide, contact your Roche representative.

To find your Roche contact details:

1. Visit our website at www.roche.com.
2. Choose your country to find the appropriate local office contact information.

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Symbols and abbreviations

Symbols used in the publication

| Symbol | Explanation |
|--------|---|
| • | List item |
| ›☰ | Related topics containing further information |
| 💡 | Tip. Extra information on correct use or useful hints |
| ▶ | Start of a task |
| ❗ | Extra information within a task |
| → | Result of an action within a task |
| 📁 | Materials that are required for a task |
| ☰ | Prerequisites of a task |
| ›☰ | Topic. Used in cross-references to topics |
| ▶ | Task. Used in cross-references to tasks |
| 📄 | Table. Used in table titles |
| 📄 | Symbols used in the publication |

User Assistance

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Using User Assistance

In this chapter

1

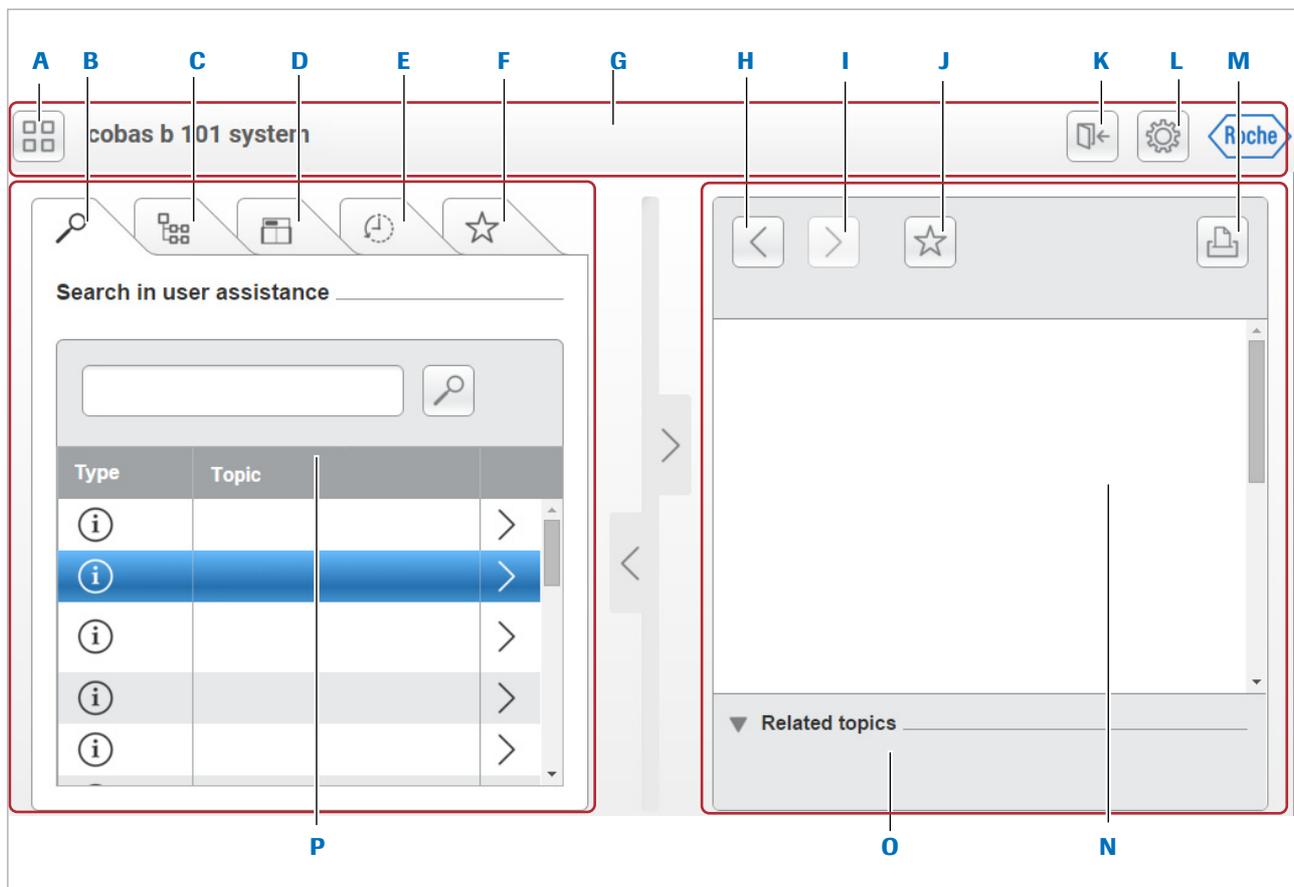
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Overview of the User Assistance

The User Assistance is an online help system. It is available in different formats, depending on your project. The functionalities provided by the user interface are very similar across all formats.

Content

The **User Assistance** for the **cobas b 101** system includes the complete content of the Operator's Manual. Additionally, the User Assistance includes hardware explorer and videos.



- | | |
|--|---|
| A Publications button (List of available online publications) | I Next button (Move to next topic in browsing history) |
| B Search tab | J Set current topic as favorite |
| C Table of contents tab | K Log off button |
| D Hardware explorer (not available for all publications) | L Settings button |
| E Recently viewed tab | M Print button |
| F Favorites tab | N Detail panel |
| G Global information area | O Related topics |
| H Back button (Move back in browsing history) | P Main panel |

Accessing the User Assistance

The User Assistance is not accessible from the system software.

To access an online version of the User Assistance, use a browser on a PC or tablet. Supported browsers include Google Chrome and Apple Safari (on the iOS tablet iPad).

To use the online version of the User Assistance, enter the link below in the address bar of your browser.

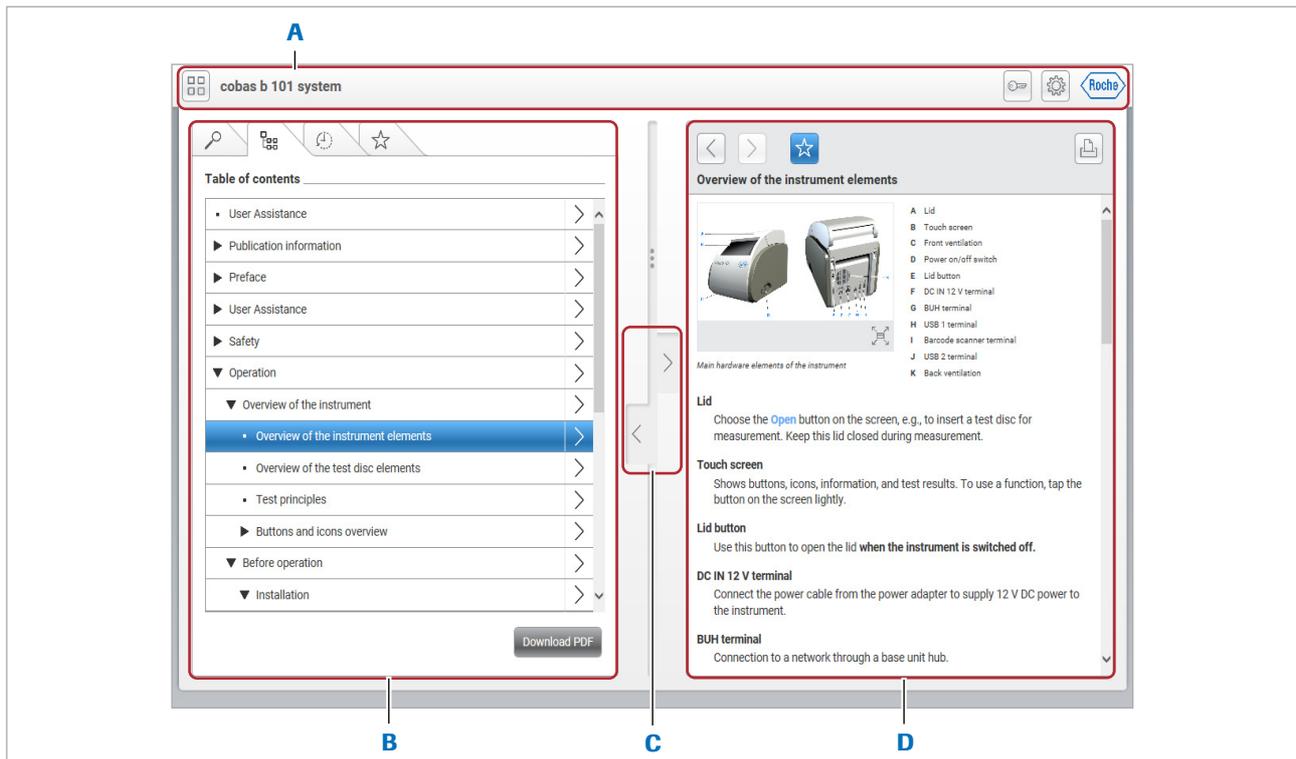
<https://cobasua.roche.com>

To request your user ID and password for the User Assistance, contact your Roche representative, or send an e-mail to the address below.

rotkreuz.userassistance@roche.com

The User Assistance window

The figure below shows the main areas of the User Assistance window.



A Title bar

B Function tabs

C Expansion buttons

D Topics area

The title bar

The buttons at the top of the User Assistance window provide the functions below.



Home

Opens the Home window, where you can choose to view the User Assistance for another product.



Logoff Logs you out of the User Assistance.



Settings Allows you to configure settings and user information.

The function tabs

The function tabs at the left-hand side of the User Assistance window provide the functions below.



Search in User Assistance Provides access to a full-text search function.

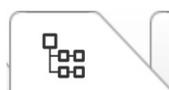


Table of contents Displays the contents of the User Assistance as a structured list of topics.



Recently viewed Displays a list of recently viewed topics.



Favorites Displays a list of topics that you have added as favorites.

The topics area

Topics appear on the right-hand side of the User Assistance window.

Links to other topics are displayed as blue, underlined text. To view the linked topic, choose the link.

The topics area contains the buttons below.



Back Navigates backwards through the list of topics that you have viewed.



Forward Navigates forwards through the list of topics that you have viewed.



Favorite Adds or deletes the current topic as a favorite.



Print Prints the current topic.

At the end of some topics, a list of related topics is displayed. To view a related topic, choose the relevant link.

 To maximize the function tabs or the menu area to fill the User Assistance window, choose the expansion buttons.

Related topics

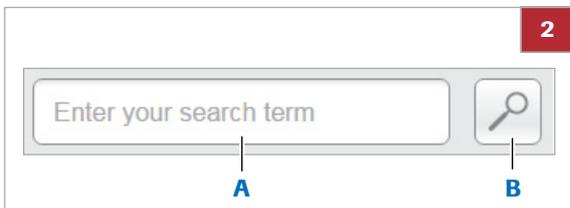
- Using the User Assistance in a browser (19)

Using the Search in User Assistance tab

To perform a full-text search, use the **Search in User Assistance** tab.

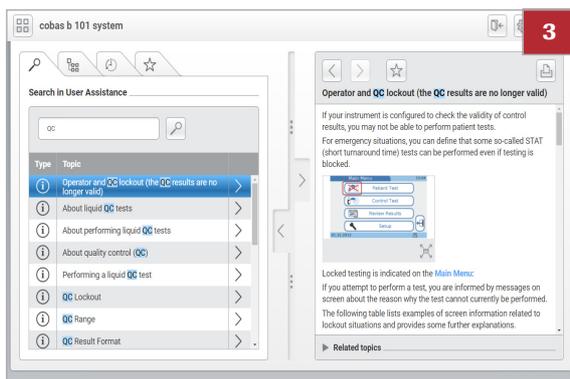
► **To use the Search in User Assistance tab**

- From the User Assistance window, choose the **Search in User Assistance** tab.
- In the search field, enter a search term. To display all the topics that contain your search term, choose the List Topics button.
 - Topics that contain your search term are displayed.



A Search field

B List Topics button



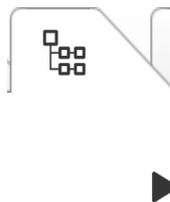
- 3 To view a topic, choose a topic title.

Using the Table of contents tab

To view a structured list of topics, use the **Table of contents** tab.

► To use the Table of contents tab

- 1 From the User Assistance window, choose the **Table of contents** tab.
- 2 To view a topic, choose a topic title.
- 3 To view a subtopic, perform the steps below.
 - Choose a right arrow icon.
 - Choose another right arrow icon or choose a topic title.



Using the Recently viewed tab

To view a list of recently viewed topics, use the **Recently viewed** tab.

► To use the Recently viewed tab

- 1 From the User Assistance window, choose the **Recently viewed** tab.
- 2 To view a topic, choose a topic title.
 - The most recent topic appears at the top of the Recently viewed list.



Using favorites

The **Favorites** tab displays a list of topics that you have added to the list of favorites.

► To add a favorite topic

- 1 Display the required topic in the topics area.
- 2 From the topics area, choose the star button.
 - The star button changes color to blue.
 - The title of the current topic appears on the **Favorites** tab.



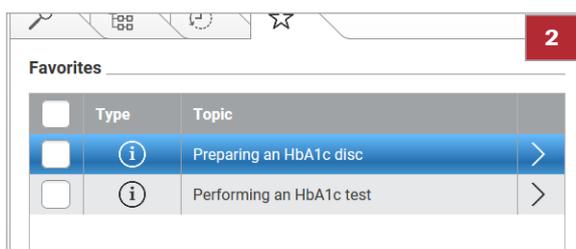
► To view a favorite topic

- 1 From the User Assistance window, choose the **Favorites** tab.
- 2 To view a topic, choose a topic title.



► To delete a favorite topic

- 1 From the User Assistance window, choose the **Favorites** tab.
- 2 Select the check box next to a topic title.
- 3 Choose the **Remove from favorites** button.



Using the User Assistance in a browser

Updates

When online, the User Assistance notifies if updates are available.

No offline usage in web-based version

When accessing the User Assistance via browser, part of the content is downloaded to the browser cache.

However, due to limitations of the cache space not all content can be made available offline.



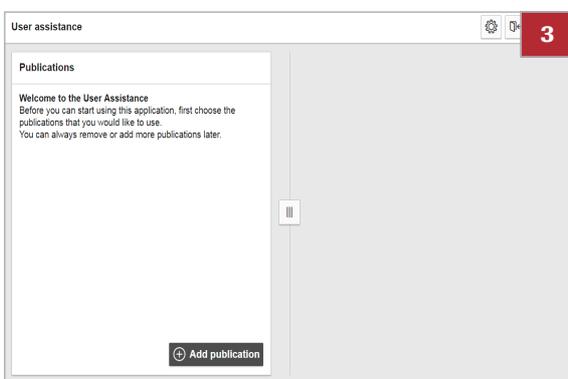
- Tablet or PC
- Connection to the Internet
- Browser

► To use the User Assistance in a browser

- 1 In your browser, enter the link to the User Assistance.
 - ❶ Link, user name, and password are provided by your Roche representative.

- 2 Enter user name and password.

- 3 From the **Publications** window, choose the **Add publication** button.



Add publications 4

System ▼

Language ▼

| Component | Software version | | |
|--------------------|------------------|----|---|
| cobas b 101 system | 2.0 | et | > |
| cobas b 101 system | 2.0 | en | > |
| cobas b 101 system | 2.0 | de | > |

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Publications

cobas b 101 system

① cobas b 101 system (SW 2.0) English >

Add publication

cobas b 101 system

Publication name
User Assistance

Content version
1.0

Product version
2.0

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Remove publication **Show publication**

4 To filter listed publications, choose an option from each of the drop-down boxes below.

- **System**
- **Language**

5 Select the check box for one or more publications.

6 Choose the **Add to list** button.

- Your selected publication appears in the **Publications** window.

7 From the **Publications** window, select a publication.

8 On the right panel, choose the **Show publication** button.

Related topics

- [Configuring User Assistance data collection \(21\)](#)

Configuring User Assistance data collection

If you are accessing the web-based User Assistance in the browser, the User Assistance records the user navigation history and IP addresses anonymously by default.

Navigation history is analyzed to improve User Assistance content and search functionality. IP addresses are used to classify regional behavior.

► To configure User Assistance data collection

1 In the global information area, choose the  button.

2 To disable the navigation history, choose the **Do not save navigation history** option.

3 To enable the navigation history, perform one of the following steps:

- Choose the **Save navigation history anonymously** option. This allows saving of your anonymized navigation history.
- Choose the **Save navigation history including user data** option. This saves your navigation history and IP address.

If you enter your contact details, they are saved together with your navigation history. This information can be used for troubleshooting.

► Related topics

- Using the User Assistance in a browser (19)



Settings ✕

Support address:

User name:

Customer name:

Customer account number:

Instrument type:

Instrument serial number:

Instrument name:

Save navigation history including user data
 Save navigation history anonymously
 Do not save navigation history

