

# cobas p 480 instrument

Known Issues Version 1.0

Software version 2.0







### **Document information**

Manual version	Software version	Revision date	Change description	
1.0	2.0	November 2015	First publication	
Revision history				
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		🔥 General at	General attention	
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The following marks demonstrate compliance:
Complies with the IVD directive 98/79/EC.
For <i>in vitro</i> diagnostic use.



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#### **Contact addresses**

**cobas p** 480 (Instrument only) HAMILTON Bonaduz AG Via Crusch 8 CH-7402 Bonaduz Switzerland Made in Switzerland

**cobas p** 480 (Instrument and Software) Roche Molecular Systems, Inc. 1080 US Highway 202 South Branchburg, NJ 08876 USA Made in Switzerland



Roche Diagnostics GmbH Sandhofer Strasse 116 68305 Mannheim Germany

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## List of known issues

#	Issue	Detail	When can you encounter the problem	Workaround
1	Recapping run or heating and reagent addition run aborted.	If an insufficient number of caps are loaded, the run is aborted.	When caps are manually removed from a used or new cap tray.	Always load a sufficient number of caps to recap all containers in the current run. Never remove caps from cap trays.
2	Deformed cap tray causes run to abort.	If a deformed cap tray is used, the caps may be picked up askew and may not be screwed on properly. In this case, the run is aborted.	When cap trays are damaged or stored outside the specified storage conditions.	Always store cap trays in a temperature and humidity controlled environment that meets the specified storage conditions. Inspect cap trays before starting a run (see Operator's Manual for details).
3	Software loses connection to the instrument and cannot reconnect.	The software loses connection to the instrument and is unable to reestablish the connection until the software is restarted. This occurs after daily or weekly maintenance, run completion, or if the system aborts. When the software is closed, an error message is displayed.	On rare occasion, the software is unable to reconnect to the instrument after completion of a run, after maintenance, or in an abort sequence.	<ul> <li>Restart the software:</li> <li>Close the software.</li> <li>If an error message is displayed, choose the OK button.</li> <li>Launch the software from the desktop.</li> </ul>
4	SurePath caps crack after recapping.	SurePath caps that repeatedly have been decapped and recapped on the instrument can potentially wear and crack.	There is a higher risk of SurePath caps cracking when the same cap is processed on the instrument more than twice.	Avoid running the aliquot run and the heating and reagent addition run on the same sample more than twice.
5	The run aborts when the error carrier is full during the heating and reagent addition run.	Barcode labels on secondary tubes deform and become unreadable from the heat during the incubation step.	Barcode labels that are not heat resistant can deform and become unreadable by the barcode readers. The instrument is unable to read the barcode and align the vial. The vial is placed in the error carrier.	Use heat-resistant barcode labels on secondary tubes when the tubes are used in heating and reagent addition runs.

Itist of known issues for the cobas p 480 system